

What's included:

- A complete fully working system.
- Customer App (Android & iOS) & Captain App Flutter code.
- An Admin Panel (Nodejs Based)
- Database(MySQL)
- Constant development with regular updates.
- Clean, well-structured and maintainable code
- Active customer support to help.
- Value for money system.
- Flexible prices, no surprises!

Customer App & Website Features

- **Intuitive Onboarding:** A smooth, step-by-step onboarding experience introduces customers to the platform and makes it easy for both first-time and experienced users to get started.
- **Login/Signup with OTP:** Customers can securely register or sign in using their mobile number and OTP verification, without needing to remember a password.
- **Pickup Location Selection:** Customers can select an accurate pickup point using GPS, map pin selection, or manual address search.
- **Geolocation Fallback:** When location permission is denied or location detection times out, customers can retry or continue by entering the pickup location manually.
- **Smart Pickup and Drop Search:** Location search includes debounced results, recent searches, a clear action, and helpful no-result messages to make address selection faster and easier.
- **Saved Recent Addresses:** Customers can see recently used pickup or drop locations for quicker future bookings.
- **Drop Location with Multi-Stop Points:** Customers can create rides with multiple stops for errands, shared trips, pickups, or deliveries.
- **Advanced Multi-Stop Management:** Customers can add, reorder, or remove stops and see the fare impact before confirming the booking.
- **Scheduled Rides:** Customers can book a ride for a future date and time, view it in My Rides, and cancel it before assignment or ride start according to the allowed rules.

- **Dynamic Bidding System:** Customers and captains can negotiate ride fares through real-time offers, creating flexible and competitive pricing.
- **Captain Bid Comparison:** Driver offers can be sorted by price or ETA and display captain rating, completed rides, and an offer countdown.
- **Auto-Accept Fare:** Customers can set a preferred fare for automatic acceptance, reducing repeated negotiation and speeding up confirmation.
- **Outstation Rides:** Customers can book city-to-city journeys by selecting the vehicle, travel date, time, passenger count, and preferred fare or captain offer.
- **Hourly Rentals:** Vehicles with captains can be booked for a selected number of hours for shopping, meetings, events, and other flexible travel needs.
- **Package and Freight Booking:** Customers can send goods by entering sender and receiver information, vehicle size, package weight, dimensions, images, and delivery notes.
- **Diverse Vehicle Selection:** Customers can choose from available vehicle categories based on capacity, comfort, service type, and budget.
- **Automated Fare Calculation:** Estimated fares are calculated from distance, travel time, configured pricing, extra charges, weather charges, commissions, discounts, and applicable wallet use.
- **Detailed Fare Breakdown Before Confirmation:** Customers can review base fare, distance charge, time charge, platform fee, coupon discount, wallet deduction, and final payable amount before booking.
- **Coupon Validation Messages:** Clear messages explain whether a coupon is expired, already used, below the minimum ride value, or unavailable for the selected service.
- **Captain Profile View:** Customers can review a captain's photo, rating, reviews, and ride history before or during the service.
- **Real-Time Chat with Captain:** Built-in chat helps customers coordinate pickup, stops, and other ride details directly with the captain.
- **Predefined Quick Chat Messages:** Ready-to-send messages such as "I have arrived," "I am waiting," "Please call me," and "I am at the pickup point" make communication faster.
- **Masked Calling:** Customers and captains can call one another without exposing their real phone numbers. Call attempts can be logged, and a support fallback is shown if the masking provider is unavailable.
- **Real-Time Vehicle Tracking:** Customers can follow the captain's live location and ETA on the map throughout an active ride.
- **Live ETA Refresh:** Active tracking refreshes the map and estimated arrival time and shows when the information was last updated.

- **Ride Status Timeline:** A clear timeline displays Requested, Driver Accepted, Driver Arriving, Ride Started, Stop Completed, Ride Completed, or Cancelled states.
- **Public Ride Tracking Link:** Customers can share a privacy-safe tracking link that shows ride status, driver progress, pickup/drop summary, and ETA without exposing sensitive personal information.
- **Ride Cancellation Flow:** Customers see clear cancellation reasons, a confirmation step, and any applicable cancellation charge before cancelling.
- **Ride History and Order Tracking:** Customers can view upcoming, active, completed, and cancelled rides with their important trip details.
- **Digital Wallet:** Customers can securely maintain wallet balance, add funds, use wallet credit toward rides, and review wallet activity.
- **Wallet Transaction Details:** Each transaction shows whether it is a credit or debit, the payment method, related ride ID, date and time, and transaction status.
- **Wallet Low-Balance Reminder:** Customers can receive an optional reminder when wallet balance falls below the configured threshold.
- **Multiple Payment Options:** Supported options include online gateways, QR payment, bank transfer, cash, wallet, and coupon-assisted payments, depending on administrator configuration.
- **Payment Response and Recovery:** Payment result screens clearly display success, failure, or pending status, along with the payment reference and actions to retry or return to the ride or wallet.
- **Pending Payment Recovery:** When a gateway response is delayed or the payment window is closed, customers can refresh and check the latest payment status.
- **Payment Failure Details:** Available failure reasons such as gateway cancellation, failed payment, invalid amount, or timeout are shown in a customer-friendly format.
- **Refer and Earn:** Customers can invite others using a configured website referral link and clearly see the available referral reward.
- **Referral Sharing:** Customers can copy their referral code or share it through WhatsApp and other supported apps.
- **Push Notifications:** Customers receive timely booking, ride, offer, promotion, wallet, payment, support, and administrative updates.
- **Notification Preferences:** Customers can control ride updates, promotional offers, wallet/payment alerts, and support/admin messages.
- **Profile Completeness Indicator:** The profile screen highlights missing information such as email, profile photo, or saved addresses.
- **Captain Rating and Review:** Customers can rate completed rides and submit feedback to help maintain service quality.

- **Loading States:** Customer website pages show clear loading feedback on Home, Find Ride, My Rides, Wallet, Profile, Notifications, FAQ, content pages, and payment response screens.
- **Empty States:** Friendly empty-state screens are available when there are no rides, wallet transactions, notifications, FAQs, search results, or driver bids.
- **User-Friendly Error Messages:** API and action failures are presented through clear toast messages instead of failing silently.
- **Dark and Light Modes:** Customers can select the appearance that best suits their preference and lighting conditions.
- **Modern UI/UX:** The customer experience uses a clean, intuitive interface designed for quick booking and easy ride management.

Captain App Features

- **Quick Login/Signup with OTP:** Captains can securely register or sign in using their mobile number and OTP verification.
- **Complete Captain Registration:** Signup supports personal details, vehicle information, bank details, and required document uploads.
- **Onboarding Progress:** Captains can see completion status for profile, vehicle, bank details, documents, and pending admin approval.
- **Document Verification Feedback:** Every uploaded document can show pending, approved, or rejected status, including the rejection reason and an option to re-upload.
- **Custom Fare Bidding:** Captains can submit competitive, writable fare offers for eligible ride requests.
- **Detailed Ride Request Cards:** Incoming requests clearly show pickup, drop, distance, estimated fare, payment type, customer rating, and an accept/decline countdown.
- **Real-Time Tracking and Navigation:** Captains can locate customers and navigate through pickup, stops, and destination using live GPS and optimized routes.
- **Availability Schedule:** Captains can control online/offline status, enable services for normal rides, rentals, outstation, or packages, and use break mode when temporarily unavailable.
- **Enable or Disable Extra Services:** Captains can choose which supported ride and delivery services they want to receive.
- **Multi-Stop Ride Support:** Captains can accept and complete rides that include multiple customer-selected stops.

- **Extra Waiting Earnings:** Additional compensation can be applied when the captain waits beyond the configured free waiting period.
- **Chat with Customer:** Captains can communicate with customers within the app for pickup and ride coordination.
- **Predefined Quick Messages:** Common ride messages can be sent with one tap for faster communication.
- **Masked Calling:** Captains can contact customers without revealing either party's real phone number, with support fallback when masking is unavailable.
- **Custom Ride Request Alert Sound:** A configurable alert tone helps captains notice incoming ride requests promptly.
- **Ride Requests and History:** Captains can review active requests and maintain a detailed history of completed and previous rides.
- **Earnings Summary:** Earnings can be reviewed for today, this week, and this month, together with cash collected, wallet balance, and pending payout.
- **Detailed Earnings Screen:** Captains can filter earnings by today, week, or month and view ride-wise earnings, commission/platform fee breakdown, and cash-versus-online totals.
- **Performance Metrics:** Captains can monitor completed rides, acceptance rate, cancellation rate, and average rating.
- **Digital Wallet:** Captain earnings, wallet activity, cash obligations, and payout balances are managed in one place.
- **Payout Requests:** Captains can request eligible wallet withdrawals to their linked payout or bank details.
- **Payout Status Tracking:** Requests show pending, approved, rejected, or paid status.
- **Payout Details and Proof:** The payout screen displays minimum payout guidance, pending status, rejection reasons, and payout receipt or proof uploaded by the administrator.
- **Ratings and Reviews:** Captains can review customer feedback and use it to maintain high service quality.
- **Refer and Earn:** Captains can invite other drivers and earn configured referral rewards.
- **Profile Management:** Personal, vehicle, bank, and profile information can be kept current from the captain app.
- **Delete Account:** Captains can request account deletion for greater privacy and account control.
- **Dark and Light Modes:** Captains can switch between themes for comfortable use in different environments.

Admin Panel Features

- **Dashboard:** Administrators receive an operational overview of rides, users, earnings, and system activity.
- **Customer Management:** Admins can add and manage customers and review customer profiles, ride details, chat history, and wallet balances.
- **Captain Management:** Admins can add, edit, review, approve, or manage captain accounts, vehicles, commissions, requests, and operational preferences.
- **Captain Approval Workflow:** All submitted documents can be reviewed together, approved or rejected with a reason, and the captain is notified automatically.
- **Vehicle Management:** Vehicle categories, images, passenger capacity, base fare, distance pricing, extra charges, waiting rules, weather charges, commission, and bidding settings can be configured.
- **Dynamic Outstation Settings:** Admins can create multiple outstation services with images, categories, vehicle mappings, distance slabs, passenger pricing, day-based pricing, commission, extra charges, weather pricing, bidding limits, and availability status.
- **Dynamic Rental Settings:** Admins can configure multiple rental services with images, hourly pricing, discounts, hour limits, minimum distance, overtime and extra-distance charges, commission, extra charges, vehicle mappings, bidding, weather pricing, and status.
- **Dynamic Package Settings:** Admins can create package services with title, subtitle, images, distance pricing, additional-kilometre pricing, weight rules, radius, dimensions, vehicle mappings, commission, extra charges, bidding, weather pricing, and status.
- **Ride Information:** Admins can inspect ride details, ride status, cancellation reasons, and reviews and manage cancellation and review options.
- **Ride List Quick Filters:** Ride records can be quickly filtered by Today, This Week, Completed, Cancelled, Running, or Payment Pending.
- **Role and Permission Management:** Administrative roles and access rights can be defined to keep platform management secure and organized.
- **Payment Management:** Admins can manage supported gateways and methods such as Razorpay, PayPal, Stripe, Paystack, Flutterwave, SenangPay, PayFast, Midtrans, cash, QR payment, bank transfer, and wallet flows.
- **Payment Reconciliation:** A dedicated screen displays gateway reference, ride/customer, amount, status, and transaction creation date for payment review.
- **Unified Finance Ledger and Reconciliation Report:** Admin reporting can show ride ID, payment method, final price, wallet used, cash collected, platform fee, captain earning, payout amount, and settlement status in one auditable view.

- **Payout Management:** Driver withdrawal requests can be reviewed, approved, rejected, and tracked.
- **Payout Receipt Upload:** Administrators can upload payout proof or receipts, which captains can view with the payout status.
- **Zone Management:** Operational service zones and ride acceptance areas can be created and maintained.
- **Coupon Management:** Promotional coupons, limits, discounts, validity, and availability can be administered.
- **Push Notifications:** Targeted alerts and promotional messages can be sent to customers or captains.
- **Notification Preview and Test Send:** Admins can preview a notification's title, message, and image and send a test notification to one customer or captain before broadcasting.
- **FAQ Management:** Administrators can create, edit, order, and maintain FAQs for customer and captain support.
- **Site and General Settings:** Admins can configure branding, currency, map keys, service radiuses, offer rules, auto approval, default payment, waiting rules, wallet thresholds, signup/referral credits, commission, weather charges, OneSignal, OTP service, and other platform behavior.
- **Multi-Language Support:** Multiple languages can be managed to serve users in different regions.
- **Document Settings:** Required captain documents can be created and updated dynamically as verification policies change.
- **Driver Statistics and Reports:** Admins can review driver performance, earnings, ride patterns, and vehicle usage.
- **Advanced Report Filters:** Reports can be filtered by custom date range, service type, vehicle type, payment method, and zone.
- **Notification Defaults:** Default notifications can be configured for important system actions and ride events.
- **Profile and Security Management:** Administrators can update their profile, contact details, password, and supported security settings.
- **Dark and Light Modes:** The admin interface supports both themes for comfortable viewing and clear visibility.